

TERMS OF SERVICE

Florida Contractor Edge

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Operator: **My Hometown Service Pros LLC** (Florida Contractor Edge is a registered fictitious name (d/b/a) of My Hometown Service Pros LLC)

1. Acceptance of Terms

By creating an account, redeeming an access code, selecting a paid plan, or otherwise accessing or using the Service, you agree to be bound by these Terms of Service (“Terms”). During account signup you will be presented with these Terms and must affirmatively accept them to proceed; declining will deny access to the Service. In addition, and without limitation, your use of the Service constitutes your acknowledgment of and agreement to these Terms. If you do not agree, do not use the Service. You must be at least 18 years old and capable of forming a binding contract to use the Service.

2. Description of Service

Florida Contractor Edge (“FCE,” the “Service”) is an AI-assisted educational research, reference-identification, and draft-support tool relating to Florida construction codes, permitting, zoning, contracts, and construction lien matters. The Service uses artificial intelligence, including third-party AI models and automated web search, to generate output based on user-provided inputs, available source materials, and automated processing. The Service is designed to help users identify issues, locate potentially relevant references, organize information, generate research summaries, and prepare non-final drafts for independent review. The Service is not a substitute for review by qualified licensed professionals or authoritative governmental sources. The Service does not provide legal advice, engineering advice, contracting advice, architectural advice, accounting advice, financial advice, permitting determinations, zoning determinations, code-compliance determinations, lien-right determinations, sealed plans, design services, inspection services, or professional opinions. The Service does not prepare, file, submit, sign, seal, certify, or approve permit applications, lien documents, engineering documents, construction documents, or other regulated filings on your behalf. The Service is operated by My Hometown Service Pros LLC (“Company,” “we,” “us”). Florida Contractor Edge is a registered fictitious name (d/b/a) of My Hometown Service Pros LLC and is not, at the date of these Terms, a separate legal entity.

3. Early Access Status

The Service is currently offered as an “Early Access” product that is still maturing. You acknowledge and agree that:

- Features, functionality, workflows, and the scope of the Service may change, be added, or be removed at any time during Early Access;
- Service availability, performance, and output quality may vary as the product matures;
- Pricing for future features or plans may change; however, the subscription price you pay is locked for the duration of your then-current paid term. Any price change applies only upon renewal or upon your election to change plans and/or when converting from an annual to monthly or monthly to annual subscription term. The Company may give monthly subscribers advance notice of upcoming features and price changes and the option to convert to an annual plan before such changes take effect.
- Material changes to paid plans apply prospectively and will not materially reduce core functionality during the current paid term without notice, a commercially reasonable substitute, or a pro-rata refund if the Service is discontinued for convenience.

4. Not Professional Advice (Critical)

THE SERVICE DOES NOT PROVIDE LEGAL, ENGINEERING, CONTRACTING, ACCOUNTING, FINANCIAL, OR OTHER PROFESSIONAL ADVICE. Output is AI-generated educational research only. The

unauthorized practice of law in Florida is a third-degree felony (F.S. § 454.23); the Service does not and cannot provide legal advice. Pursuant to F.S. § 471.031, the practice of engineering in Florida is restricted to individuals licensed by the Florida Board of Professional Engineers, and the Service does not provide engineering advice, consultation, or services. No attorney-client, contractor-client, engineer-client, or other professional relationship is created by your use of the Service. You are solely responsible for independently verifying all output — including statutory citations, code references, deadlines, and requirements — with qualified licensed professionals and authoritative sources before relying on or acting upon it. Output generated by the Service is not a legal opinion, engineering opinion, permitting determination, lien-right determination, code-compliance determination, or substitute for a licensed professional.

5. AI Output — Accuracy Limitations

AI-generated output is not guaranteed to be accurate, complete, current, or error-free. AI systems may produce incorrect citations, outdated information, fabricated references (“hallucinations”), hyperlinks that do not resolve or that reference incorrect pages, or analysis that does not fit your specific circumstances. Two identical queries may produce different outputs. You acknowledge these limitations and accept sole responsibility for independently verifying output before acting on it. Users must not rely on output for final decisions involving permit submissions, lien notices, legal deadlines, structural design, life-safety, insurance claims, or code compliance without review by qualified licensed professionals and authoritative sources.

6. User Inputs, Third-Party AI Providers, and Privacy

You are responsible for the information, documents, prompts, and other materials you submit to the Service (“Inputs”). You should not submit confidential, privileged, regulated, sensitive, or third-party information unless you have the right to do so and understand how that information may be processed. To provide and operate the Service, Inputs and related usage data may be transmitted to and processed by third-party AI model providers, hosting providers, analytics providers, billing providers, search providers, and other service providers used by the Company. The Company’s collection, use, retention, and disclosure of personal information is governed by the Privacy Policy, which is incorporated into these Terms by reference. If there is a conflict between these Terms and the Privacy Policy regarding personal-information processing, the Privacy Policy controls as to that subject.

7. Free Trial, Subscriptions, and Payment

Access to the Service is structured as follows:

- **Free trial.** Unpaid users may submit up to two (2) analysis queries at no charge, subject to any account, usage, technical, or anti-abuse limits applicable to the Service. The free trial does not automatically convert into a paid subscription, and no subscription fee will be charged unless you affirmatively select a paid subscription plan and complete the applicable checkout or signup process. After the free trial is exhausted, continued use requires selection of a paid subscription plan or use of a valid access code.
- **Paid subscriptions.** Paid access is offered on annual and monthly terms at the prices, features, usage limits, and tiers published in the Service at the time of signup or renewal. Subscription access begins after successful checkout and payment authorization and continues through the applicable paid subscription term, subject to these Terms and any plan-specific limits. Unless canceled or otherwise terminated in accordance with these Terms, paid subscriptions may renew as described in the Auto-renewal section below.
- **Access codes.** Where access is granted by redeeming an access code, access is valid for the duration, plan, and usage level associated with that code, either annual or monthly, unless a different duration is stated with the code. Unless otherwise stated, the access-code term begins when the code is redeemed. Access codes do not create automatic billing, do not automatically renew, and expire at the end of the applicable access-code period. After expiration, continued use requires redemption of a new valid access code or signup through the automated billing system for a paid subscription plan.
- **Auto-renewal.** Paid subscriptions automatically renew at the end of each subscription term for the same subscription term originally selected, either monthly or annual, unless you cancel before the renewal date. By selecting a paid subscription plan and completing the checkout process, you expressly authorize

recurring subscription charges to your selected payment method at the then-current price for your selected plan, unless you cancel.

- You may cancel your subscription at any time through the online account or billing portal made available through the Service, through the automated billing service used for your subscription, or by emailing ai4contractors@fc-edge.com. Cancellation will stop future renewal charges but will not affect access already paid for, which will continue through the end of the then-current paid subscription term unless otherwise stated in the refund policy.
- For annual subscriptions, we will provide written or electronic notice of the upcoming automatic renewal not less than thirty (30) days and not more than sixty (60) days before the deadline to cancel the renewal. That notice will state that the subscription will automatically renew unless canceled and will identify the available cancellation method or methods.
- We will provide at least thirty (30) days' advance written or electronic notice before any price increase or material change to your then-active paid subscription plan takes effect. If you do not agree to the changed price or terms, you must cancel before the change takes effect to avoid renewal at the changed price or terms.
- Explicit consent to auto-renewal must be selected by the user at signup through the automated billing service or checkout process. Auto-renewal consent may not be preselected.
- Access codes do not automatically renew. If access is granted by redeeming an access code, access expires at the end of the access-code term unless renewed by obtaining a new access code for the desired renewal term and plan or by signing up through the automated billing system.

8. Refunds and Cancellation

Annual plans. Annual subscriptions are refundable for the initial purchase, but not renewal, if cancellation is requested within thirty (30) days of the initial charge. The refund is calculated as the annual amount paid less the published monthly rate for the same plan (i.e., a deduction equal to one month at that plan's monthly price) less any taxes/chargeback/payment-processor fees. After thirty (30) days, annual subscriptions are non-refundable. Access continues until the end of the paid term.

Monthly plans. Monthly subscriptions may be cancelled at any time. No refund is provided for the current billing period. Access continues until the end of the then-current paid period, after which it will not renew.

No satisfaction guarantee. Except as expressly stated in this Section or as required by applicable law, all amounts paid are non-refundable, and no satisfaction guarantee is offered.

9. Acceptable Use

You may use and share outputs generated by the Service for your own internal business or personal purposes and ordinary business communications, including communications with customers, consultants, attorneys, engineers, insurers, vendors, and government departments, provided that you do not represent AI-generated output as legal advice, engineering advice, licensed contracting advice, a professional opinion, a final permitting determination, a final code-compliance determination, or any other licensed professional service.

You agree not to:

- use the Service for any unlawful, fraudulent, deceptive, abusive, or harmful purpose;
- rely on output as professional advice or as a substitute for review by a qualified attorney, engineer, architect, contractor, accountant, code official, permitting authority, or other appropriate licensed professional or authoritative source;
- resell, redistribute, sublicense, lease, sell, or otherwise commercialize access to the Service;
- bulk extract, scrape, harvest, or redistribute output or Service content, or use the Service or its output to create, train, improve, benchmark, or operate a competing product, dataset, model, research tool, or professional-service automation system;
- reverse-engineer, decompile, disassemble, probe, test, or attempt to extract the source code, model weights, system prompts, underlying prompts, workflows, non-public methods, or security features of the Service;

- attempt to extract access codes, circumvent account limits, usage limits, trial limits, subscription limits, security controls, billing controls, or paywalls;
- submit information, documents, prompts, or other materials that you do not have the right to submit, or that violate the rights of any third party;
- use the Service to provide legal, engineering, architectural, contracting, accounting, financial, or other licensed professional services to third parties in a manner that constitutes the unauthorized practice of a licensed profession, including the unauthorized practice of law or engineering; or
- hold yourself out as providing licensed professional advice or determinations based solely on output generated by the Service.

10. Intellectual Property

The Service, including its software, design, interface, workflows, prompts, prompt structures, databases, documentation, know-how, trademarks, branding, and content other than user-provided Inputs, is owned by My Hometown Service Pros LLC or its licensors and is protected by applicable intellectual-property and other laws.

“Inputs” means the prompts, questions, information, documents, text, data, or other materials you submit to the Service. You retain any rights you have in your Inputs. You represent that you have all rights, permissions, and authority necessary to submit your Inputs to the Service and to allow the Company and its third-party service providers to process them as described in these Terms and the applicable Privacy Policy.

Subject to these Terms and your active subscription or other authorized access, you grant the Company a non-exclusive, worldwide, royalty-free license to host, store, reproduce, transmit, process, analyze, display, and use Inputs and related generated output as reasonably necessary to provide, maintain, secure, troubleshoot, support, and improve the Service; operate billing, authentication, fraud-prevention, analytics, and security functions; comply with law; and enforce these Terms. The Company’s use of Inputs is subject to the Privacy Policy and any product-specific data-use settings or restrictions made available through the Service.

“Output” means AI-generated text, summaries, drafts, analysis, references, or other materials generated by the Service in response to your Inputs. Subject to these Terms, your active subscription or other authorized access, and applicable law, you may use Output for your own internal business or personal purposes and ordinary business communications. The Company does not claim ownership of your Output as between you and the Company, but the Company does not guarantee that any Output is unique, confidential, protectable by copyright, non-infringing, accurate, complete, or free from third-party rights or restrictions.

You acknowledge that artificial-intelligence systems may generate the same or similar Output for other users and that Output may not qualify for copyright or other intellectual-property protection without sufficient human authorship, selection, arrangement, modification, or other legally required contribution. Nothing in these Terms transfers to you any ownership interest in the Service, the underlying software, AI models, prompts, workflows, systems, documentation, branding, or other Company or third-party intellectual property.

11. Disclaimer of Warranties

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE SERVICE AND ALL OUTPUT ARE PROVIDED “AS IS” AND “AS AVAILABLE” WITHOUT WARRANTIES OF ANY KIND, EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, ACCURACY, AVAILABILITY, RELIABILITY, AND NON-INFRINGEMENT.

THE COMPANY DOES NOT WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED, TIMELY, SECURE, AVAILABLE, ERROR-FREE, FREE OF HARMFUL CODE, OR COMPATIBLE WITH YOUR SYSTEMS OR REQUIREMENTS. THE COMPANY DOES NOT WARRANT THAT ANY OUTPUT WILL BE ACCURATE, COMPLETE, CURRENT, RELIABLE, LEGALLY SUFFICIENT, PROFESSIONALLY SUFFICIENT, OR SUITABLE FOR YOUR PARTICULAR FACTS OR CIRCUMSTANCES.

THE SERVICE MAY RELY ON THIRD-PARTY AI MODELS, HOSTING PROVIDERS, SEARCH PROVIDERS, BROWSER OR WEB RESULTS, DATABASES, LINKS, GOVERNMENT WEBSITES, THIRD-PARTY WEBSITES, AND OTHER THIRD-PARTY TOOLS OR CONTENT. THE COMPANY DOES NOT

WARRANT OR CONTROL THE ACCURACY, AVAILABILITY, COMPLETENESS, CURRENCY, SECURITY, OR RELIABILITY OF ANY THIRD-PARTY MODEL, PROVIDER, SOURCE, SEARCH RESULT, CITATION, LINK, WEBSITE, CODE REFERENCE, STATUTE, REGULATION, OR OTHER THIRD-PARTY MATERIAL.

BECAUSE THE SERVICE IS AN EARLY ACCESS PRODUCT, FEATURES, FUNCTIONALITY, WORKFLOWS, COVERAGE, OUTPUT QUALITY, PROVIDER INTEGRATIONS, AND AVAILABILITY MAY CHANGE, BE LIMITED, BE INTERRUPTED, OR BE DISCONTINUED. NO REPRESENTATION OR WARRANTY IS MADE THAT THE SERVICE WILL SUPPORT ANY PARTICULAR JURISDICTION, USE CASE, LEGAL ISSUE, PERMITTING ISSUE, CODE ISSUE, CONSTRUCTION ISSUE, OR PROFESSIONAL STANDARD.

12. Limitation of Liability (Critical)

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE COMPANY WILL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL, SPECIAL, EXEMPLARY, OR PUNITIVE DAMAGES, OR FOR LOST PROFITS, LOST REVENUE, LOST SAVINGS, LOSS OF DATA, LOSS OF GOODWILL, BUSINESS INTERRUPTION, BUSINESS OPPORTUNITIES, SUBSTITUTE SERVICES, OR OTHER COMMERCIAL OR ECONOMIC LOSSES, ARISING FROM OR RELATED TO YOUR USE OF, INABILITY TO USE, OR RELIANCE ON THE SERVICE OR ANY OUTPUT.

THIS LIMITATION APPLIES TO ALL CLAIMS AND THEORIES OF LIABILITY, WHETHER BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY, STATUTE, WARRANTY, EQUITY, OR ANY OTHER LEGAL OR EQUITABLE THEORY, INCLUDING CLAIMS ARISING FROM OR RELATED TO AI ERRORS, INACCURATE OR FABRICATED CITATIONS, OUTDATED REFERENCES, NON-RESOLVING OR INCORRECT HYPERLINKS, MISSED DEADLINES, PERMITTING OR CODE-COMPLIANCE ISSUES, LIEN OR NOTICE ERRORS, BUSINESS DECISIONS, PROFESSIONAL-RELIANCE DECISIONS, OR DECISIONS MADE WITHOUT INDEPENDENT VERIFICATION BY QUALIFIED LICENSED PROFESSIONALS AND AUTHORITATIVE SOURCES.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE COMPANY'S TOTAL AGGREGATE LIABILITY FOR ALL CLAIMS ARISING OUT OF OR RELATING TO THE SERVICE, THESE TERMS, OR ANY OUTPUT SHALL NOT EXCEED THE GREATER OF: (A) THE AMOUNT YOU PAID FOR THE SERVICE IN THE TWELVE (12) MONTHS PRECEDING THE EVENT GIVING RISE TO THE CLAIM; OR (B) ONE HUNDRED DOLLARS (\$100).

THE LIMITATIONS, EXCLUSIONS, AND DISCLAIMERS IN THIS SECTION APPLY EVEN IF A LIMITED REMEDY FAILS OF ITS ESSENTIAL PURPOSE AND EVEN IF THE COMPANY HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

NOTHING IN THESE TERMS EXCLUDES OR LIMITS LIABILITY TO THE EXTENT SUCH LIABILITY CANNOT BE EXCLUDED OR LIMITED UNDER APPLICABLE LAW, INCLUDING ANY NON-WAIVABLE STATUTORY REMEDIES OR LIABILITY FOR INTENTIONAL MISCONDUCT, FRAUD, OR GROSS NEGLIGENCE TO THE EXTENT SUCH LIMITATION IS NOT PERMITTED BY LAW.

13. Governing Law and Dispute Resolution

These Terms are governed by the laws of the State of Florida, without regard to its conflict-of-laws rules. For any dispute not subject to arbitration, the exclusive venue shall be the state courts located in Charlotte County, Florida, or, if federal jurisdiction exists, the United States District Court for the Middle District of Florida, Fort Myers Division, and each party consents to personal jurisdiction in those courts.

Mandatory individual arbitration.

Except as otherwise required by law or expressly carved out in this Section, any dispute, claim, or controversy arising out of or relating to these Terms, the Service, your account, your subscription, billing, cancellation, refunds, access codes, output, or your use of or inability to use the Service shall be resolved by binding individual arbitration.

The arbitration shall be governed by the Federal Arbitration Act and, to the extent not inconsistent with the Federal Arbitration Act, the Florida Arbitration Code. Arbitration shall be administered by the American Arbitration Association ("AAA") under its Consumer Arbitration Rules if those rules apply to the dispute, or

under its Commercial Arbitration Rules if the Consumer Arbitration Rules do not apply. If AAA is unavailable, refuses administration, or cannot administer the dispute for any reason, the parties shall use another neutral arbitration provider selected by a court of competent jurisdiction.

The seat of arbitration shall be Charlotte County, Florida, unless the arbitration provider's rules or applicable law require otherwise. Judgment on the arbitration award may be entered in any court of competent jurisdiction.

Class-action waiver and representative-action waiver.

THE PARTIES AGREE THAT ARBITRATION WILL BE CONDUCTED ONLY ON AN INDIVIDUAL BASIS AND NOT AS A CLASS, COLLECTIVE, CONSOLIDATED, PRIVATE ATTORNEY GENERAL, OR REPRESENTATIVE ACTION, EXCEPT TO THE EXTENT SUCH WAIVER IS PROHIBITED BY NON-WAIVABLE LAW. THE ARBITRATOR MAY AWARD RELIEF ONLY TO THE INDIVIDUAL PARTY SEEKING RELIEF AND ONLY TO THE EXTENT NECESSARY TO RESOLVE THAT INDIVIDUAL PARTY'S CLAIM.

If any part of this class-action or representative-action waiver is found unenforceable as to a particular claim or remedy, only that claim or remedy shall proceed in court, and the remaining claims shall proceed in arbitration to the maximum extent permitted by law.

Small-claims and injunctive-relief carveouts.

Either party may bring an individual claim in small-claims court if the claim qualifies and remains only in small-claims court. Either party may seek temporary, preliminary, or other injunctive or equitable relief in court to protect intellectual property, confidential information, account security, payment systems, access controls, or unauthorized access to or misuse of the Service.

Jury-trial waiver.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, EACH PARTY WAIVES ANY RIGHT TO A JURY TRIAL FOR ANY DISPUTE, CLAIM, OR CONTROVERSY ARISING OUT OF OR RELATING TO THESE TERMS OR THE SERVICE, WHETHER THE DISPUTE IS RESOLVED IN ARBITRATION OR COURT.

Attorney's fees and costs.

Each party shall bear its own attorney's fees except to the extent a contract provision, applicable arbitration rule, court order, or non-waivable statute provides otherwise. Nothing in these Terms limits any right to attorney's fees, costs, or remedies that cannot lawfully be waived, including any non-waivable consumer-protection remedy.

14. Indemnification

To the maximum extent permitted by law, you agree to indemnify, defend, and hold harmless My Hometown Service Pros LLC and its members, officers, employees, contractors, service providers, licensors, and agents from and against any claims, demands, actions, damages, liabilities, losses, settlements, penalties, costs, and expenses, including reasonable attorney's fees, arising out of or relating to:

- your violation of these Terms or applicable law;
- your unauthorized, unlawful, fraudulent, abusive, or harmful use of the Service;
- your Inputs, including any allegation that your Inputs infringe, misappropriate, or violate the intellectual-property, privacy, confidentiality, contractual, or other rights of any person or entity;
- your reliance on, use of, or sharing of Output in a manner inconsistent with these Terms, including representing AI-generated output as legal advice, engineering advice, licensed professional advice, a professional opinion, a permitting determination, a code-compliance determination, or other regulated service;
- your provision of professional services to third parties based on or using the Service in a manner that constitutes or is alleged to constitute the unauthorized practice of law, engineering, contracting, architecture, accounting, or another licensed profession; or
- your misuse of access codes, account credentials, billing systems, usage limits, security controls, or other Service controls.

The Company may assume control of the defense of any matter subject to indemnification at your expense, and you agree to cooperate with the Company's defense. You may not settle any claim in a manner that admits fault by, imposes obligations on, or restricts the Company without the Company's prior written consent.

15. Changes; Termination; Survival

The Company may modify these Terms or the Service from time to time. Material changes will be communicated through the Service, by email, or by other reasonable means and will apply prospectively after the stated effective date. Changes to pricing, renewal, cancellation, refunds, or material subscription terms will apply as described in the subscription, auto-renewal, and refund provisions of these Terms.

The Company will not use a Terms update to retroactively expand its rights to use personal information or previously submitted Inputs in a materially different way without providing notice and obtaining consent where required by law. Changes to the arbitration, class-action waiver, jury-trial waiver, venue, or dispute-resolution provisions will not apply to a dispute that accrued before the effective date of the change unless the parties agree otherwise.

If you do not agree to revised Terms, you must stop using the Service and cancel any subscription before the revised Terms apply. Continued use of the Service after revised Terms take effect constitutes acceptance of the revised Terms.

The Company may suspend or terminate access for violation of these Terms, nonpayment, suspected fraud, abuse, security risk, unlawful activity, misuse of the Service, misuse of access codes, violation of usage limits, or conduct that may expose the Company, the Service, other users, or third parties to legal, security, operational, or reputational risk.

The Company may discontinue the Service or terminate access for convenience. If the Company terminates a paid subscription for convenience before the end of a prepaid subscription term, the Company will provide a pro-rata refund for the unused portion of that prepaid term, unless termination results from your violation of these Terms, nonpayment, unlawful conduct, fraud, abuse, or other cause attributable to you.

Sections 4, 5, 6, 9, 10, 11, 12, 13, 14, this Section 15, Section 16, and any payment obligations, refund limitations, licenses, disclaimers, limitations, waivers, and indemnities that by their nature should survive, survive termination or expiration of these Terms or your access to the Service.

16. Acceptance Record

Your acceptance of these Terms at signup, checkout, access-code redemption, subscription renewal, account access, and in-Service disclaimer acknowledgment may be recorded and retained by the Company for business, legal, compliance, billing, security, and dispute-resolution purposes.

Acceptance and acknowledgment records may include the Terms version, Privacy Policy version, date and time, IP address, device or browser information, user or account identifier, email address, selected plan, price, billing frequency, renewal term, refund terms presented, cancellation method presented, checkbox text, button or call-to-action text, auto-renewal consent, access-code details, in-product disclaimer acknowledgments, and related transaction or account records.

You agree that electronic records, electronic signatures, clickwrap acceptances, checkbox acknowledgments, account logs, billing records, and other electronic evidence may be used to establish your agreement to these Terms, your subscription authorization, your auto-renewal consent, your acknowledgment of disclaimers, and other matters relating to your use of the Service.

END OF DOCUMENT.